



Dear Water Customer:

The City of Geneva is proud of the water that we deliver to you every day. In order to protect our water distribution system, the City needs your assistance in submitting a Cross Connection Control Survey that can be found **on the back of this letter or online.**

The Illinois Environmental Protection Agency (IEPA) requires all water systems in the state to have an effective cross connection control program. Cross connections within the public water supply can be a serious concern since they can allow pollutants to enter the public water system through what is called backflow.

Backflow occurs when a drop in water pressure causes your water to flow in the opposite direction, potentially resulting in contamination in your drinking water.

Given IEPA regulations and the dangers that exist from unprotected cross connections, the survey is a critical component to make sure the proper backflow devices are in place for irrigation systems, boilers, and fire protection systems to name a few. Your cooperation helps the City follow state standards and maintain safe drinking water for the entire community.

On the back of this letter is a survey for your service location that we are requesting you complete and return by:

- Including with your monthly utility bill payment;
- Faxing to 630-208-1503;
- Mailing to: City of Geneva  
1800 South St.  
Geneva, IL 60134

A copy of the survey also can be found on the City's website at [www.geneva.il.us](http://www.geneva.il.us) (visit The Public Works Department Water Division web page) and then sent to the City at any of three options listed above.

Should you have any questions, please contact the City's Public Works Department Water Division at 630-232-1551. Thank you for your assistance.

Sincerely,  
Bob VanGyseghem  
Superintendent of Water and Wastewater

***Find The Cross Connection Control Survey On The Back Of This Letter!***



**Cross Connection Control Survey**

Property Classification: \_\_\_\_ Residential      \_\_\_\_ Commercial

Please check whether or not you have the following:

- |      |      |                                                                        |
|------|------|------------------------------------------------------------------------|
| YES  | NO   |                                                                        |
| ____ | ____ | Lawn irrigation system                                                 |
| ____ | ____ | Fire Sprinkler system                                                  |
| ____ | ____ | Boiler – For Heat (not hot-water heater)                               |
| ____ | ____ | Alternate water source (i.e. well, pond) at your location              |
| ____ | ____ | Does your business use any type of chemicals? (If applicable)          |
| ____ | ____ | Do you have any equipment other than household appliances using water? |

Are there any backflow prevention assemblies at your location? \_\_\_\_ Yes    \_\_\_\_ No

If yes, please list the following:

Manufacturer \_\_\_\_\_ Model \_\_\_\_\_ Serial # \_\_\_\_\_ Size \_\_\_\_\_

I affirm all of the above to be true and accurate to the best of my knowledge.

Signature: \_\_\_\_\_ Printed Name: \_\_\_\_\_

Service Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Today's Date: \_\_\_\_\_

Backflow prevention assemblies:

Manufacturer \_\_\_\_\_ Model \_\_\_\_\_ Serial # \_\_\_\_\_ Size \_\_\_\_\_

Manufacturer \_\_\_\_\_ Model \_\_\_\_\_ Serial # \_\_\_\_\_ Size \_\_\_\_\_

Manufacturer \_\_\_\_\_ Model \_\_\_\_\_ Serial # \_\_\_\_\_ Size \_\_\_\_\_