



Opt-Out | Geneva

Shut-off requests can be made for community members who would like to opt-out of their private, residential property from adult mosquito control treatments. Requests for opt-outs need to be submitted in writing to Clarke at customercare@clarke.com and must be received at least 3 business days prior to a scheduled treatment. Opt-out requests must include resident's first and last name, street address, email and telephone number. Once a property is on the shut-off list, Clarke's treatment equipment will turn off when passing in front of that single property only. Opt-out requests cannot be honored for multi-family buildings. Residential opt-out requests will remain on file with Clarke and do not need to be re-submitted for each treatment or each year.