

CITY OF GENEVA PRIVACY POLICY

The City of Geneva is committed to protecting your privacy. This Statement of Privacy applies to the City of Geneva Web site and governs data collection and usage at all City of Geneva sites and services; it does not apply to other online or offline sites, products or services. Please read the City of Geneva Statement of Privacy. The City of Geneva is a general audience web site, intended for users of all ages. Personal information of all users is collected, used and disclosed as described in this Statement of Privacy.

Collection of your Personal Information

As an E-commerce Web site, the City of Geneva collects personal information, such as your e-mail address, name, home or work address or telephone number. Information collected by the City of Geneva is used solely for the purpose of billing and shipping your online purchases. The City of Geneva does not collect any information about your computer hardware and software.

The City of Geneva encourages you to review the privacy statements of Web sites you choose to link to from the City of Geneva so that you can understand how those Web sites collect, use and share your information. We are not responsible for the privacy statements or other content on Web sites outside of the City of Geneva Web site.

Use of your Personal Information

The City of Geneva and its operational service partners collect and use your personal information to process product orders and deliver the products requested. The City of Geneva will not use personal information to inform you of other products or services available from the City of Geneva and its affiliates. The City of Geneva will not contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

The City of Geneva does not sell, rent or lease its customer lists to third parties. The City of Geneva will not contact you on behalf of external business partners about a particular offering that may be of interest to you.

We occasionally hire other companies to provide limited services on our behalf, such as handling the processing and delivery of mailings, providing customer support, processing transactions, or performing statistical analysis of our services. We will only provide those companies the personal information they need to deliver the service. They are required to maintain the confidentiality of your information and are prohibited from using that information for any other purpose.

The City of Geneva does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

The City of Geneva may access and/or disclose your personal information if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on the City of Geneva or the site; (b) protect and defend the rights or property of the City of Geneva, including its Web site; or (c) act under exigent circumstances to protect the personal safety of users of the City of Geneva or the public.

Personal information collected on this site may be stored and processed in the United States or any other country in which the City of Geneva or its affiliates, subsidiaries or agents maintain facilities, and by using this site, you consent to any such transfer of information outside of your country. CITY OF GENEVA abides by the safe harbor framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of data from the European Union.

Control your Personal Information

The City of Geneva offers its customers choices for the collection, use and sharing of personal information. You may notify us of your preferences by emailing finance@geneva.il.us. Please be sure to provide complete account information so we can identify you in our records.

You may also stop the delivery of future promotional e-mail from the City of Geneva by responding directly to any email you receive with a request to remove you from the mailing list

Security of your Personal Information

The City of Geneva is committed to protecting the security of your personal information. We use a variety of security technologies and procedures to help protect your personal information from unauthorized access, use, or disclosure. For example, we store the personal information you provide on computer systems with limited access that are located in controlled facilities. When we transmit highly confidential information (such as a credit card number) over the Internet, we protect it through Verisign's Payment Service.

Changes to this Statement

The City of Geneva will occasionally update this Statement of Privacy to reflect company and customer feedback. If there are material changes to this Statement or in how the City of Geneva will use your personal information, the City of Geneva will prominently post such changes prior to implementing the change. The City of Geneva encourages you to periodically review this Statement to be informed of how the City of Geneva is protecting your information.